

## Before and After Online Payments

### Client Background

Our client provides before and after school programming for 700 school-age children at 9 sites. The program serves a diverse community of families, who pay an average \$215 per month in tuition fees.

Since 2005, our client has used EZCare to significantly streamline their data management, attendance tracking, and other recordkeeping tasks.

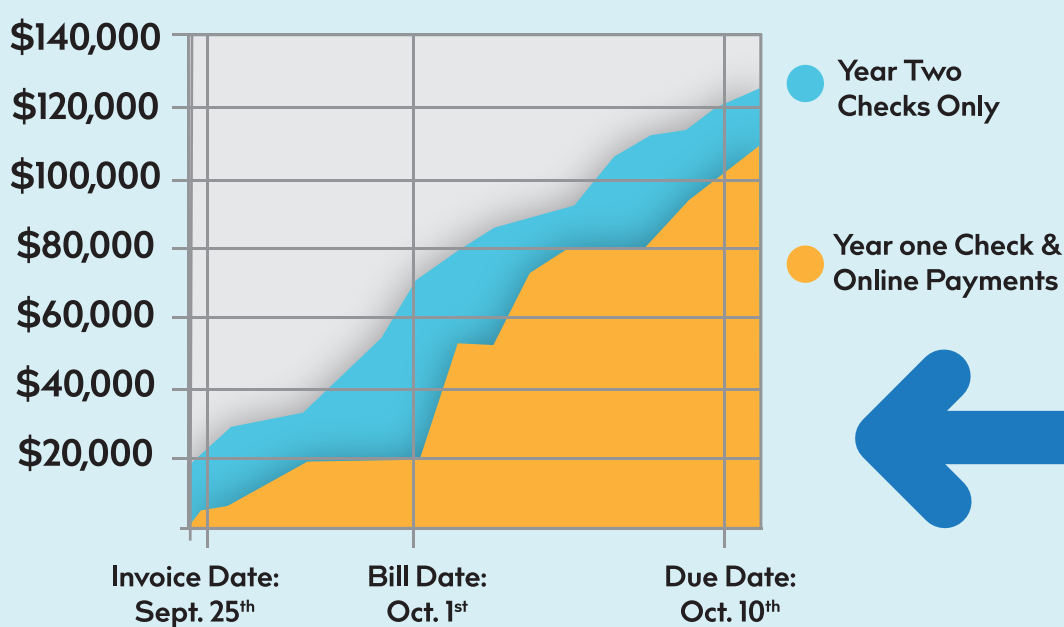
In 2008, they expanded their use of EZCare to include online billing and payments and saved both time and money!

Parents were enthusiastic about making the switch to online payments, because they could pay whenever they wanted to from anywhere, with no need to send or drop off checks.

**700**  
School Children

**9**  
Different Locations

**\$215**  
Average Payment



### Key Findings

Administrative staff collected  
**86.4%**  
of revenue quickly and easily  
via online payments.

Payment processing  
time decreased  
**75%**  
from 2 hours a day to just  
30 minutes a day.

Receivables were  
**42.6%**  
lower than the prior year.

On-time tuition payments  
increased by  
**32.6%**.